Code of Conduct

Quantum City values the diversity of ideas, experiences and opinions reflected among participants. We are committed to providing a professional, friendly, safe and inclusive environment for all participants, regardless of age, gender, sexual orientation, disability, physical appearance, race, religion or any other characteristic. This code of conduct is in place to ensure we can come together collaboratively and respectfully. All attendees, speakers, sponsors and volunteers are expected to abide by this code.

Expected Behaviour

- **Respectful**: Treat all participants with respect and consideration, valuing diverse opinions and experiences.
- **Inclusive**: Be inclusive and welcoming to everyone, regardless of background.
- **Professional**: Be professional in your conduct, and avoid any form of harassment, discrimination or offensive behavior.
- **Collaborative**: Foster a collaborative and supportive atmosphere conducive to learning and sharing ideas.
- **Appropriate**: Use respectful and inclusive language. Refrain from using offensive or inappropriate language and imagery, both in presentations and interactions.

Unacceptable Behaviour

The following behaviours will not be tolerated:

- **Harassment**: Harassment includes, but is not limited to, offensive comments, slurs, jokes, intimidation, unwelcome attention or any form of unwanted behavior directed toward an individual or group.
- **Discrimination**: Whether based on age, gender, sexual orientation, disability, physical appearance, race, religion or any other characteristic, discrimination is not acceptable.
- **Inappropriate Content**: Presentations and materials should be free of any offensive or inappropriate content.
- **Disruptive Behaviour**: Disruptive behaviour that hinders the Summit’s smooth operation will not be tolerated. This includes microaggressions and interrupting or talking over a presenter or participant.
- **Causing Harm**: Engaging in harm or threats of harm of any kind is unacceptable.

Anyone exhibiting these behaviours may be asked to leave the Summit immediately, without a refund, and the matter may be reported to the appropriate authorities if necessary. It will be at the discretion of the Summit organizers, and potentially the management of the Telus Convention Centre, to determine an appropriate course of action.
While at qConnect, if you have any experience of or witness inappropriate behaviour, please talk to a Quantum City staff member(s) at the Guest Services desk. All complaints will be treated seriously and confidentially and responded to promptly.

If you feel you are in immediate danger, call 3333 (Guest Services) on a wall-mounted telephone, or speak with a member of the Telus Convention Centre’s Security Services team.